





who we are

Performance Environmental Services LLC is an established building services company headquartered for more than 20 years in New Haven CT. Under the leadership of CEO Steve Sadler, Performance Environmental went private in 2009.

The combination of experienced supervision and employee know-how make Performance Environmental your only choice in keeping your building in top condition.

Performance Environmental currently employs 600 full and part-time associates who care for over 11,000,000 square feet of facility space.

making a difference

Performance Environmental makes a difference because everyone in our organization is committed to one goal: providing outstanding service at a reasonable price. We've spent the last two decades completely focused on our customers. We are proud and honored to report our outstanding 97% customer retention rate.

getting it right the first time

Thoughtful planning and superb execution are hallmarks of quality. Performance Environmental begins with the "working program"—a detailed plan starting with client input that outlines exactly which tasks will be performed at the facility and when. Next, we communicate the plan to all employees, clearly setting expectations and carefully tracking progress through spot checks, overall inspections, and seeking customer feedback. Clients can contact us 24/7 through our website, mobile phone, e-mail, directly with the site supervisor, or through service logs.

We encourage open communication between supervisors and workers, assuring any needed adjustments or corrections will be made quickly.

Here are some of the companies with whom we've had the honor to partner in our 20 years of business:

TD Bank	Amica Insurance	Covidien
Wachovia Bank	Coca Cola	Panera Bread
United Technologies Corp.	Otis Elevator	Babson Capitol
Mass Mutual	Yale University Medical	

general cleaning

Building services starts with keeping all spaces clean and inviting but Performance Environmental is also the best choice for painting and grounds maintenance, mold remediation, post-construction clean-ups and traditional janitorial work. Performance Environmental can be your single source for all building maintenance.

Our satisfied clients range in size and industry: Office highrises, public and private schools and universities, factories, warehouses, retail stores, banks, hotels, medical facilities, day care centers, fire and police departments and municipal buildings.



Performance Environmental offers:

- General Cleaning Services
- Post Construction/Remodeling Cleaning
- Carpet & Hard Floor Care & Maintenance
- Window Washing & Pressure Washing
- 24/7 Emergency Response
- Water Damage/Flood Cleanup
- Certified Mold Remediation
- General Labor

post construction cleaning

Our post-construction and post remodeling clean-up services will get your facility pristine and ready for business. Our supervisors and uniformed workers are on-site until the job is completed to your satisfaction, and we'll work around any last minute contractor presence with ease and cooperation. We offer:

- Complete dust down services
- Carpet vacuuming and cleaning
- Complete HEPA vacuuming
- Hard floor sweeping, mopping, refinishing and machine scrubbing
- Stone care and polishing
- Glass and window washing
- Pressure washing
- Furniture cleaning
- Upholstery cleaning
- Metal and wood polishing
- Adhesive removal
- Personnel trained in all new finishes such as Marmoleum Flooring



support services division

Support Services Division is the "ever ready" part of our services. We have a team of experienced floaters with varying skills, available as-needed.

Our floater pool makes us especially nimble and able to respond quickly to absences and vacations, turnover, training needs, special or emergency requests, inspections, and more. Our response goal is to be onsite within 2 hours from your 24/7 call.

Emergency services

- Flood and water
- General cleaning & labor
- Fire and smoke
- Certified mold remediation



facility and tenant services

Choose Performance Environmental for your entire building maintenance interior and exterior needs or choose our services to supplement your current contract.

Facilities Maintenance:

- Interior/exterior painting
- Post construction/remodeling cleaning
- Power washing
- Drywall touch up and repair
- Remodeling and updating
- Carpet, ceramic, vct tile installation and removal

Grounds Maintenance:

- Turf management
- Parking surface maintenance
- Snow removal

Tenant Services:

- Facility design/cad
- Project management
- System furniture installation and reconfiguration
- Custom build outs
- Wood furniture touch-up and repair
- Upholstery cleaning
- Ergonomic fit-out
- Staff and office relocation/moves
- Temp staffing solutions



environmental...green initiatives

The Green Initiative involves the use of equipment, products, chemicals and practices that have a lesser impact on the environment and the population than conventional methods. We believe in a responsible approach to business and protecting our planet's natural resources. It proactively implements the use of Green Initiatives wherever possible in order to:

Protect our Water Systems via use of GREEN certified chemicals in recyclable RTD (ready to dilute) packaging.

Improve Air Quality via the use of HEPA filters, equipment fitted with dust capture systems, and floor matting systems.

Decrease Landfill Impact via use of condensed packaging, post consumer waste products, washable Micro Fiber cleaning media, and by participating in recycling programs.

Decrease Energy Consumption via use of non motorized equipment, energy star rated equipment, and by reducing after hours energy consumption wherever possible.

Promote a Healthier Workplace by using "GREEN" chemicals and improving ergonomics through advanced methodologies and equipment

Performance Environmental's green program is supported by a comprehensive documented green policy that is US Green Building Council compliant for LEED certification. We make our program available to all of our customers, and offer additional support for program evaluation and compliance at little to no cost.

- Written Standard Operating Procedures (SOPs)
- Use of equipment that meets certain Green guidelines
- Use of chemicals and products that meet certain Green guidelines
- Implementation of practices for the safe storage and handling of chemicals
- Training for workers in the requirements of Green practices
- Promotion of good hand hygiene including the use of waterless sanitizers
- Ongoing review, audits, reporting and feedback for compliance and continuous improvement



employees hiring practices

If they meet our rigorous criteria the best candidates come on board and assigned tasks where their skills are best used. And of course, all of our people are bonded and insured.

- Conduct Criminal Background Checks
- Check Previous Employment
- Verify Employment Eligibility
- Call Personal and Business References
- Verify Required Job Skills
- Assure compliance with all state and federal laws
- Verify Telephone Numbers and Addresses

training and recognition programs

All employees are trained thoroughly in techniques, best practices, and health and safety. They learn how to handle chemicals and equipment safely, and how to perform their work efficiently and economically. Our seasoned training supervisors are on hand to coach, correct and encourage our employees and to foster a feeling of ownership of one's work.

Since learning never stops, we have cross training and follow-up training programs in place to challenge our employees and keep them engaged. Even our supervisors are continually learning new techniques and best industry practices.

Our Employee of The Month program and Employee Incentive program offer recognition for work well done.

temporary staffing

With our exceptional ability to hire exceptional workers in our building services business, we offer Staffing Resources, a temporary worker service as added value. We apply the same rigor to supplying great temporary staff as for all PE employees. All Staffing Resources employees are qualified, pre-screened, pre-approved and ready to work. Your needs may be long term or vacation fill-ins, our staff is ready to meet your needs quickly and efficiently.

- General office work
- Factory & line work
- Customer Service
- Cleaning, housekeeping & janitorial
- Front desk & reception
- Landscaping & grounds maintenance
- General labor
- Telemarketing
- Maintenance

Temporary Staffing solutions from Performance Environmental lets you cover temporary needs without interruption of work flow.



performance environmental

I welcome this opportunity to openly express my confidence in our associates... there is no finer group of professionals in the building services business. A product or service is only as good as the people who provide the service.

We have a devoted team, devoted to each other and to the business. Our employees expect us to only hire candidates that they themselves can endorse. All candidates must meet our rigid internal screening process to assure that only those who meet the criteria are hired. Our success is based on the confidence of our hiring and the support of our employees to keep the client as boss #1.

Call me about your building maintenance needs and I will share our success with you.

Steve Sadler
President PES





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